ABSTRACT

A method of performing diagnosis comprises performing in a computer system a plurality of automated diagnostic procedures that each either fails or passes depending on at least one condition in the computer system. If any of the automated diagnostic procedures fail, identifiers of failed automated diagnostic procedures are displayed on a graphical user interface of the computer system for selection by a user. Displayed on the graphical user interface is a user-selectable input control that, upon user selection of a displayed identifier, can initiate an automated remedy procedure that is associated with the failed automated diagnostic procedure.

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